

August 18, 2023

**VIA E-MAIL & OVERNIGHT MAIL**

[susan.biagioni@dlt.ri.gov](mailto:susan.biagioni@dlt.ri.gov)

Susan Biagioni, Chief of Labor & Training Opportunities  
Rhode Island Department of Labor & Training  
1511 Pontiac Ave.  
Building 73-3  
Cranston, RI 02920

**VIA E-MAIL & OVERNIGHT MAIL**

[jmutter@cumberlandri.org](mailto:jmutter@cumberlandri.org)

Jeffrey Mutter, Mayor  
45 Broad Street  
Cumberland, RI 02864

**VIA E-MAIL & OVERNIGHT MAIL**

[mayor@woonsocketri.org](mailto:mayor@woonsocketri.org)

Lisa Baldelli-Hunt, Mayor  
169 Main Street  
Woonsocket, RI 02895

Re: CVS Health

We are writing to inform you that CVS Health will be conducting a mass layoff at its Cumberland and Woonsocket locations (the “Facility”).<sup>1</sup> This action is expected to be permanent.

As a result of this decision, employee terminations will be conducted beginning on **October 21, 2023**. These terminations will affect employees who work (and may also reside) in Rhode Island, and also includes a significant number of employees who are outstationed (“remote”) employees

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<sup>1</sup> The addresses of the Facilities to be impacted are: 2100 Highland Corporate Drive, Cumberland, RI; 1700 Highland Corporate Drive, Cumberland, RI; 200 Highland Corporate Drive, Cumberland, RI; 400 Scenic Drive, Cumberland, RI; 1 CVS Drive, Woonsocket, RI, 1026 Park East Drive, Woonsocket, RI; 475 Park East Drive, Woonsocket, RI; 100 Scenic Drive, Woonsocket, RI; 100 Highland Drive, Woonsocket, RI.



who are not physically present in Rhode Island but for work purposes report into a leader located in one of these Rhode Island locations. For WARN purposes, the remote employees only are treated as “assigned” to the RI location. These remote workers have been aggregated with the local employee numbers, resulting in a layoff of more than 500 employees in the aggregate; however, only 198 positions that are being terminated are held by RI residents.

All employees who will be terminated as a result of this action have been notified of their specific termination date and that their termination from employment will be permanent. A listing of job titles of the position to be affected, the number of employees in each job classification, and the expected date(s) of separation is attached as Attachment A. There are no bumping rights for the affected employees and the employees are not represented by a union.

If you have any questions or want additional information concerning this matter, please contact Jennifer Bailey, 860-900-6617, [baileyj3@Aetna.com](mailto:baileyj3@Aetna.com).

Sincerely,

A handwritten signature in black ink that reads "Jennifer Bailey".

Jennifer Bailey  
Exec Director, Colleague Relations  
HR Labor Relations

Encls: Exhibit A – List of Impacted Positions



**Attachment A**  
**CVS Health**  
**Cumberland & Woonsocket, Rhode Island**

<b>Job Title</b>	<b>No. of Employees Impacted</b>	<b>Expected Termination Date</b>
Administrative Assistant	6	10/21/2023
Analyst, Scrum Master	2	10/21/2023
Analyst, Corp Audit	1	10/21/2023
Analyst, Digital Ops	1	10/21/2023
Analyst, IT Acquis & Compl Spec	1	10/21/2023
Analyst, Payer Relations	1	10/21/2023
Analyst, Pricing	1	10/21/2023
Analyst, Projects	1	10/21/2023
Analyst, Revenue Cycle	1	10/21/2023
Analyst, Store Assets	1	10/21/2023
Analyst, Tax	3	10/21/2023
Analyst, Training	2	10/21/2023
Analyst, Vendor Mgt	1	10/21/2023
Associate Data Engineer	2	10/21/2023
Asst, Mail Clerk	2	10/21/2023
AVP, Digital Engineering	1	10/21/2023
BI Engineer	1	10/21/2023
Cdr, Accounting	2	10/21/2023
Cdr, Resource Planning	5	10/21/2023
Cdr, Risk Mgt	1	10/21/2023
Clinical Advisor Sales & AM	1	10/21/2023
Counsel	2	10/21/2023
Customer Service Consultant	1	10/21/2023
Data Engineer	2	10/21/2023
Data Scientist	2	10/21/2023
Decision Scientist	2	10/21/2023
Digital Dev Engineer I	4	10/21/2023
Digital Dev Engineer II	6	10/21/2023



Digital Dev Engineer III	12	10/21/2023
Digital Princ Dev Engineer II	2	10/21/2023
Digital Sr Dev Engineer I	5	10/21/2023
Digital Sr Dev Engineer II	9	10/21/2023
Exec Dir,Account Mgt	1	10/21/2023
Exec Dir,Business Consulting	2	10/21/2023
Exec Dir,Digital Engineering	1	10/21/2023
Exec Dir,MC Operations	1	10/21/2023
Exec Dir,Med Optimization	1	10/21/2023
Exec Dir,Pharmacy Ops	2	10/21/2023
Exec Dir,Prod Strat & Mgt	1	10/21/2023
Exec Dir,Product	1	10/21/2023
Exec Dir,Product Mgt & Dev	2	10/21/2023
Exec Dir,Solution Mgt	1	10/21/2023
Exec Dir,Store Brands	1	10/21/2023
Exec Dir,Strategic Planning	1	10/21/2023
Exec Dir,Strategy & Bus De	3	10/21/2023
Exec Dir,Talent Acquisition	1	10/21/2023
Executive Assistant	7	10/21/2023
Health Coach Associate	2	10/21/2023
Ld Cdr,Payer Relations	2	10/21/2023
Ld Dir,Account Mgt	1	10/21/2023
Ld Dir,Actuarial	1	10/21/2023
Ld Dir,Agile Practice Mgt	1	10/21/2023
Ld Dir,Brand	2	10/21/2023
Ld Dir,Business Consulting	1	10/21/2023
Ld Dir,Category Manager	8	10/21/2023
Ld Dir,Category Mgr Leader	1	10/21/2023
Ld Dir,Client Audit	1	10/21/2023
Ld Dir,Client Operations	1	10/21/2023
Ld Dir>Data Engineer	1	10/21/2023
Ld Dir>Data Science	3	10/21/2023
Ld Dir,Digital Architecture	2	10/21/2023
Ld Dir,Digital Engineering	1	10/21/2023
Ld Dir,Digital Product	6	10/21/2023
Ld Dir,Executive Compensation	1	10/21/2023



Ld Dir,FP&A	2	10/21/2023
Ld Dir,HealthHub Execution	1	10/21/2023
Ld Dir,Info Security	2	10/21/2023
Ld Dir,Innov & Bus Mgt	1	10/21/2023
Ld Dir,Marketing	2	10/21/2023
Ld Dir,Marketing Loyalty (IC)	1	10/21/2023
Ld Dir,Pharmacy Ops	4	10/21/2023
Ld Dir,Pricing	1	10/21/2023
Ld Dir,Procurement	1	10/21/2023
Ld Dir,Product Mgt & Dev	5	10/21/2023
Ld Dir,Product Mgt & Dev (IC)	1	10/21/2023
Ld Dir,Project Mgt	1	10/21/2023
Ld Dir,Security Engineer	1	10/21/2023
Ld Dir,Solution Train Eng	1	10/21/2023
Ld Dir,Store Operations	3	10/21/2023
Ld Dir,Strategic Accounts IC	1	10/21/2023
Ld Dir,Strategic Marketing	1	10/21/2023
Ld Dir,Strategy & Bus De	1	10/21/2023
Ld Dir,Strategy & Bus De (IC)	3	10/21/2023
Ld Dir,Supply Chain Systems	1	10/21/2023
Ld Dir,Supply Chain Trans	1	10/21/2023
Ld Dir,Tech Infrastructure	1	10/21/2023
Ld Dir,Treasury	1	10/21/2023
Ld Tech,Data Center Ops	1	10/21/2023
Lead Data Engineer	5	10/21/2023
Lead Digital Architect	4	10/21/2023
Medical Coder	3	10/21/2023
Mgr,Account Mgt	2	10/21/2023
Mgr,Accounting	1	10/21/2023
Mgr,Application Dev	3	10/21/2023
Mgr,Application Dev (IC)	6	10/21/2023
Mgr,Business Analytics (IC)	1	10/21/2023
Mgr,Business Financials	1	10/21/2023
Mgr,Category Manager	1	10/21/2023
Mgr,ChronCare Program Coach	1	10/21/2023

Mgr,Client Audit	1	10/21/2023
Mgr,Clinic Operations	2	10/21/2023
Mgr,Corp Communications	1	10/21/2023
Mgr,Customer Insights	1	10/21/2023
Mgr,Digital Engineering	1	10/21/2023
Mgr,Digital PO	15	10/21/2023
Mgr,Digital Product	12	10/21/2023
Mgr,Digital Product Manager	2	10/21/2023
Mgr,Digital UX Designer	2	10/21/2023
Mgr,Entpse Mktg PDM	3	10/21/2023
Mgr,Fin OPS	1	10/21/2023
Mgr,Fin OPS (IC)	1	10/21/2023
Mgr,FP&A	1	10/21/2023
Mgr,FP&A (IC)	2	10/21/2023
Mgr,Info Gov & Privacy	1	10/21/2023
Mgr,Marketing (IC)	3	10/21/2023
Mgr,Marketing Loyalty	2	10/21/2023
Mgr,Merchandising	3	10/21/2023
Mgr,Network Engineer	1	10/21/2023
Mgr,Network Info Security	1	10/21/2023
Mgr,Operations (IC)	1	10/21/2023
Mgr,PBM Marketing	1	10/21/2023
Mgr,Pharmacy Ops (IC)	20	10/21/2023
Mgr,Process	1	10/21/2023
Mgr,Procurement	1	10/21/2023
Mgr,Product Mgt	2	10/21/2023
Mgr,Product Mgt & Dev	1	10/21/2023
Mgr,Product Strategy	1	10/21/2023
Mgr,Production Control	1	10/21/2023
Mgr,Project Mgt (IC)	3	10/21/2023
Mgr,Property Admin (IC)	1	10/21/2023
Mgr,RE Market Res Analytic	1	10/21/2023
Mgr,Reporting Strategy (IC)	1	10/21/2023
Mgr,Revenue Cycle (IC)	1	10/21/2023
Mgr,Rx Customer Care RPh	1	10/21/2023
Mgr,Rx Prod Dev (IC)	3	10/21/2023
Mgr,Sales Operations	2	10/21/2023

Mgr,Scrum Master	22	10/21/2023
Mgr,Security Risk Mgt	1	10/21/2023
Mgr,Store Operations	1	10/21/2023
Mgr,Supply Chain Systems	3	10/21/2023
Mgr,Tax	1	10/21/2023
Mgr,Vendor Mgt (IC)	1	10/21/2023
Mgr,Web Engineering	3	10/21/2023
Principal Digital Architect	1	10/21/2023
Rx Call Center PIC	1	10/21/2023
Rx Cust Care Pharmacist	25	10/21/2023
Senior Digital Architect	14	10/21/2023
Spvr,Rx Customer Care	3	10/21/2023
Sr Analyst,Accounting	1	10/21/2023
Sr Analyst,Application Dev	4	10/21/2023
Sr Analyst,Business Analytics	6	10/21/2023
Sr Analyst,Clinic Operations	4	10/21/2023
Sr Analyst,Copywrite	1	10/21/2023
Sr Analyst,Digital Product	2	10/21/2023
Sr Analyst,Fin OPS	2	10/21/2023
Sr Analyst,FP&A	1	10/21/2023
Sr Analyst,Layout	2	10/21/2023
Sr Analyst,Marketing	1	10/21/2023
Sr Analyst,Marketing Loyalty	1	10/21/2023
Sr Analyst,Merchandising	2	10/21/2023
Sr Analyst,Operations Strategy	1	10/21/2023
Sr Analyst,Pharmacy Ops	1	10/21/2023
Sr Analyst,Pricing	1	10/21/2023
Sr Analyst,Procurement	2	10/21/2023
Sr Analyst,Project Mgt	1	10/21/2023
Sr Analyst,Quality Assurance	1	10/21/2023
Sr Analyst,Rx Prod Dev Anly	1	10/21/2023
Sr Analyst,Scrum Master	3	10/21/2023
Sr Analyst,Security Risk Mgt	1	10/21/2023
Sr Analyst,Software Dev Eng	1	10/21/2023
Sr Analyst,Store Operations	4	10/21/2023
Sr Analyst,Tech Infrastructure	1	10/21/2023
Sr Cdr,Accounting	1	10/21/2023

Sr Cdr,Call Center Team Lead	6	10/21/2023
Sr Cdr,Cred & Physician Mgt	1	10/21/2023
Sr Cdr,Internal Clinic Ops	1	10/21/2023
Sr Cdr,Onboarding	5	10/21/2023
Sr Cdr,Revenue Cycle	1	10/21/2023
Sr Data Engineer	9	10/21/2023
Sr Decision Scientist	1	10/21/2023
Sr Mgr,Accounting	2	10/21/2023
Sr Mgr,Agile Practice Mgt	3	10/21/2023
Sr Mgr,Bus Consultant (IC)	1	10/21/2023
Sr Mgr,Business Analytics (IC)	2	10/21/2023
Sr Mgr,Call Center	1	10/21/2023
Sr Mgr,Chronic Care	1	10/21/2023
Sr Mgr,Client Audit	2	10/21/2023
Sr Mgr,Clinic Operations	1	10/21/2023
Sr Mgr,Corporate Comms	1	10/21/2023
Sr Mgr,Creative Advertsng (IC)	2	10/21/2023
Sr Mgr,Customer Insights	1	10/21/2023
Sr Mgr>Data Engineering	3	10/21/2023
Sr Mgr,Digital Engineering	5	10/21/2023
Sr Mgr,Digital Merchandising	1	10/21/2023
Sr Mgr,Digital Product	5	10/21/2023
Sr Mgr,Digital Product (IC)	3	10/21/2023
Sr Mgr,Digital Product Manager	4	10/21/2023
Sr Mgr,Digital UX Designer	1	10/21/2023
Sr Mgr,Distributed Support	1	10/21/2023
Sr Mgr,FP&A	3	10/21/2023
Sr Mgr,Info Security	2	10/21/2023
Sr Mgr,IT Project Mgt (IC)	1	10/21/2023
Sr Mgr,Marketing	4	10/21/2023
Sr Mgr,Marketing (IC)	3	10/21/2023
Sr Mgr,Marketing Loyalty	1	10/21/2023
Sr Mgr,MC Clinical Quality	1	10/21/2023
Sr Mgr,Merchandising	3	10/21/2023
Sr Mgr,Network Eng (IC)	1	10/21/2023





Sr Mgr,Pharmacy Ops	3	10/21/2023
Sr Mgr,Pharmacy Ops (IC)	6	10/21/2023
Sr Mgr,Procurement	2	10/21/2023
Sr Mgr,Product (IC)	3	10/21/2023
Sr Mgr,Product Mgt & Dev (IC)	1	10/21/2023
Sr Mgr,Program Mgt	2	10/21/2023
Sr Mgr,Project Mgt (IC)	3	10/21/2023
Sr Mgr,Rx Prod Dev	8	10/21/2023
Sr Mgr,Scrum Master	14	10/21/2023
Sr Mgr,Security Risk Mgt	1	10/21/2023
Sr Mgr,Solution Mgt	1	10/21/2023
Sr Mgr,Store Operations (IC)	1	10/21/2023
Sr Mgr,Strategy & Bus Dev	1	10/21/2023
Sr Mgr,Supply Chain Ops	1	10/21/2023
Sr Mgr,Systems Eng	1	10/21/2023
Sr Mgr,Tax	1	10/21/2023
Sr Tech,IT Cust Service & Supt	2	10/21/2023
Tech,RX Call Center	23	10/21/2023
VP,Common Chronic Care	1	10/21/2023
VP,Complex Disease Optim Trans	1	10/21/2023
VP,Creative Marketing	1	10/21/2023
VP,Employer	1	10/21/2023
VP,Finance Transformation	1	10/21/2023
VP,PBM Optimization	1	10/21/2023
VP,Rx Innov&Engineering	1	10/21/2023
VPC Provider	1	10/21/2023
Digital Dev Engineer III	1	10/28/2023
Exec Dir,Digital Operations	1	10/28/2023
Exec Dir,Store Operations	1	10/28/2023
Executive Assistant	1	10/28/2023
Ld Dir,Innov & Bus Mgt	1	10/28/2023
Ld Dir,RE Acquisitions	1	10/28/2023
Mgr,Accounting	1	10/28/2023
Mgr,Constr & Prop Admin	1	10/28/2023
Mgr,Pharmacy Ops (IC)	1	10/28/2023



Mgr,Scrum Master	4	10/28/2023
Sr Analyst,Accounting	1	10/28/2023
Sr Analyst,Constr&Prop Admn	1	10/28/2023
Sr Analyst,FP&A	1	10/28/2023
Sr Analyst,Visual Merch	1	10/28/2023
Sr Mgr,Business Analytics (IC)	1	10/28/2023
Sr Mgr,Marketing (IC)	1	10/28/2023
Sr Mgr,Process (IC)	1	10/28/2023
Customer Service Consultant	1	11/4/2023
Ld Dir,Store Format&Analysis	1	11/4/2023
Sr Analyst,Security Ops	1	11/4/2023
Analyst,Digital Ops	1	11/18/2023
Analyst,Risk Mgt	1	11/18/2023
Data Engineer	1	11/18/2023
Digital Dev Engineer II	2	11/18/2023
Exec Dir,Corp Compliance	1	11/18/2023
Exec Dir,Digital Design	1	11/18/2023
Exec Dir,Digital Engineering	1	11/18/2023
Exec Dir,Hlth Insights Implmnt	1	11/18/2023
FLDP III	1	11/18/2023
Ld Dir,Client Ops	1	11/18/2023
Ld Dir,Clinical Operations	1	11/18/2023
Ld Dir,Investor Relations	1	11/18/2023
Ld Dir,Pharmacy Ops (IC)	1	11/18/2023
Ld Dir,Product Mgt & Dev	1	11/18/2023
Lead Data Scientist	1	11/18/2023
Mgr,Business Analytics (IC)	1	11/18/2023
Mgr,Digital Product	1	11/18/2023
Mgr,Healthcare Svcs	1	11/18/2023
Mgr,Merchandising	1	11/18/2023
Mgr,Network Engineer	1	11/18/2023
Mgr,Operations Strategy	2	11/18/2023
Mgr,Pharmacy Ops (IC)	1	11/18/2023
Mgr,Scrum Master	1	11/18/2023
Paralegal	1	11/18/2023



Sr Analyst,Digital Product	2	11/18/2023
Sr Analyst,Store Operations	2	11/18/2023
Sr Analyst,Treasury	1	11/18/2023
Sr Data Engineer	1	11/18/2023
Sr Mgr,Digital Product	1	11/18/2023
Sr Mgr,FP&A (IC)	1	11/18/2023
Sr Mgr,Marketing Loyalty	1	11/18/2023
Sr Mgr,Operations Strategy(IC)	1	11/18/2023
Sr Mgr,Pharmacy Ops	2	11/18/2023
Sr Mgr,Rx Prod Dev	1	11/18/2023
Sr Mgr,Scrum Master	2	11/18/2023
SVP,Hlth Insight Prod & Solut	1	11/18/2023
Sr Mgr,Scrum Master	1	11/25/2023
Administrative Assistant	22	12/30/2023
Analyst,Account Manager	3	12/30/2023
Analyst,Training	2	12/30/2023
Analyst,Treasury	1	12/30/2023
Assoc Mgr,Clin Health Services	1	12/30/2023
AVP,Clinical	1	12/30/2023
Cdr,Acct Payable	1	12/30/2023
Clinical Advisor Sales & AM	4	12/30/2023
Clinical Liaison - Field	1	12/30/2023
Customer Service Consultant	8	12/30/2023
Div Prof Practice Lead RPH	14	12/30/2023
Exec Dir,Digital Product	1	12/30/2023
Exec Dir,Health Plan	2	12/30/2023
Executive Assistant	1	12/30/2023
Health Coach Associate	1	12/30/2023
Health Coach Consultant	3	12/30/2023
Health Coach Dietitian	3	12/30/2023
Ld Dir,Account Mgt	1	12/30/2023
Ld Dir,Area Clinical	1	12/30/2023
Ld Dir,FP&A	2	12/30/2023
Ld Dir,Network Mgt	1	12/30/2023
Ld Dir,Strategic Accounts	1	12/30/2023



Ld Dir,Strategic Accts (IC)	2	12/30/2023
Ld Dir,Visual Merch	1	12/30/2023
Mgr,Account Mgt	1	12/30/2023
Mgr,Vendor Mgt	1	12/30/2023
Sr Analyst,Account Mgt	3	12/30/2023
Sr Analyst,Accounting	1	12/30/2023
Sr Analyst,Hlth Coach Wellness	9	12/30/2023
Sr Analyst,Vendor Mgt	3	12/30/2023
Sr Answer Team Consultant	4	12/30/2023
Sr Clinical Advisor Sales & AM	1	12/30/2023
Sr Mgr,Account Mgt	1	12/30/2023
Sr Mgr,SAE	1	12/30/2023
VP,Corporate Security	1	12/30/2023
VP,PBM Health Plan	1	12/30/2023